

WISCONSIN GAS COMPANY**VOLUME 1 - WATER UTILITY**

Effective In All Areas Served In Wisconsin

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Schedule No.	Index-1
Amendment No.	7

WATER TARIFF INDEX

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Sheet No. 2

Schedule No. Index-1

Amendment No. 7

WATER TARIFF INDEX

(Continued from Sheet 1)

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Sheet No. 3

Schedule No. WSA-1

Amendment No. 7

WATER SERVICE AREA

Limited Service area:

Bayberry Fields Subdivision.

City of Mequon that is the former Le Mont Utility Company, Inc., service area.

City of Mequon that is the former Ville du Parc Water Utility service area.

Village of Bayside.

Village of Thiensville.

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Sheet No. 4
Schedule No. PWAC-1
Amendment No. 7

PURCHASED WATER ADJUSTMENT CLAUSE

Wisconsin Gas Company (utility) may apply a purchased water adjustment clause (PWAC) to its water rates set forth under Schedules Fd-1 and Mg-1 to reflect an increase or decrease in the rates charged by its wholesale water supplier(s), Milwaukee Water Works (wholesaler) and North Shore Water Commission (wholesaler). The adjustment can be made effective on or after the effective date of the wholesaler's rate change. Adjustment under this PWAC which results in an increase cannot be effective until the utility has filed the proposed change with the Public Service Commission (Commission) and the Commission has accepted the adjustment for filing. The utility shall provide notice to its customers of such change in rates resulting from application of the PWAC.

The utility must request Commission authorization for a PWAC rate change within 90 days of a change in the rates of its wholesale water supplier(s) or forfeit adjustment to its rates under the PWAC until the time of its next rate case.

Calculation of Adjusted Quarterly Public Fire Protection Service Charges - Fd-1

$$C = Z \times (1 + P_1 + P_2)$$

$$P_1 = (N_1 - B_1) / T$$

$$P_2 = (N_2 - B_2) / T$$

- Where:
- C = Adjusted Schedule Fd-1 quarterly retail service charges rounded up to the nearest cent.
 - Z = Current Schedule Fd-1 quarterly retail service charges.
 - P₁ = Adjustment factor (Milwaukee Water Works) rounded up to the nearest hundredth of a percent.
 - N₁ = New Milwaukee Water Works quarterly wholesale public fire protection service charge.
 - B₁ = Current Milwaukee Water Works quarterly wholesale public fire protection service charge.
 - T = Total quarterly dollar revenue from quarterly retail service charges per Schedule Fd-1.
 - P₂ = Adjustment factor (North Shore Water Commission) rounded up to the nearest hundredth of a percent.

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Sheet No. 5

Schedule No. PWAC-1

Amendment No. 7

PURCHASED WATER ADJUSTMENT CLAUSE

(Continued from Sheet 4)

N_2 = New North Shore Water Commission quarterly wholesale public fire protection service charge.

B_2 = Current North Shore Water Commission quarterly wholesale public fire protection service charge.

Calculation of Adjusted Quarterly Service Charges - Mg-1

$$C = Z \times (1 + P_1 + P_2)$$

$$P_1 = (N_1 - B_1) / T$$

$$P_2 = (N_2 - B_2) / T$$

Where: C = Adjusted Schedule Mg-1 quarterly retail service charges rounded up to the nearest cent.

Z = Current Schedule Mg-1 quarterly retail service charges.

P_1 = Adjustment factor (Milwaukee Water Works) rounded up to the nearest hundredth of a percent.

N_1 = New Milwaukee Water Works quarterly wholesale service charge.

B_1 = Current Milwaukee Water Works quarterly wholesale service charge.

T = Total quarterly dollar revenue from quarterly retail service charges per Schedule Mg-1.

P_2 = Adjustment factor (North Shore Water Commission) rounded up to the nearest hundredth of a percent.

N_2 = New North Shore Water Commission quarterly wholesale service charge.

B_2 = Current North Shore Water Commission quarterly wholesale service charge.

(Continued on Sheet 6)

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Sheet No. 6

Schedule No. PWAC-1

Amendment No. 7

PURCHASED WATER ADJUSTMENT CLAUSE

(Continued from Sheet 5)

Commodity Charge Adjustment - Mg-1

$$AVBR = VBR + A_1 + A_2$$

$$A_1 = (N_1 - B_1) \times MWW / (MWW + NSWC)$$

$$A_2 = (N_2 - B_2) \times NSWC / (MWW + NSWC)$$

Where: AVBR = Adjusted Schedule Mg-1 retail volume block rates rounded up to the nearest cent.

VBR = Current Schedule Mg-1 retail volume block rates.

A₁ = New Milwaukee Water Works wholesale volume charge less the current Milwaukee Water Works wholesale volume charge. (If converting from CCF to Mgal, multiply the CCF by 1.3369.)

N₁ = New Milwaukee Water Works wholesale commodity rate.

B₁ = Current Milwaukee Water Works wholesale commodity rate.

MWW = Most recent 12-month volume of purchased water from Milwaukee Water Works

NSWC = Most recent 12-month volume of purchased water from North Shore Water Commission

A₂ = New North Shore Water Commission wholesale volume charge less the current North Shore Water Commission wholesale volume charge. (If converting from CCF to Mgal, multiply the CCF by 1.3369.)

N₂ = New North Shore Water Commission wholesale commodity rate.

B₂ = Current North Shore Water Commission wholesale commodity rate.

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Sheet No.	7
Schedule No.	Fd-1
Amendment No.	7

PUBLIC FIRE PROTECTION SERVICE

Under Wis. Stat. § 196.03(3)(b), the municipality has chosen to have the utility bill the retail general service customers for public fire protection service.

This service shall include the use of hydrants for fire protection service only and such quantities of water as may be demanded for the purpose of extinguishing fires within the service area. This service shall also include water used for testing equipment and training personnel. For all other purposes, the metered or other rates set forth, or as may be filed with the Public Service Commission shall, apply.

Quarterly Public Fire Protection Service Charges

5/8-inch meter	\$ 33.15
3/4-inch meter	\$ 49.80
1-inch meter	\$ 84.00
1 1/4-inch meter	\$ 123.00
1 1/2-inch meter	\$ 168.00
2-inch meter	\$ 267.00
3-inch meter	\$ 498.00
4-inch meter	\$ 831.00
6-inch meter	\$ 1,662.00
8-inch meter	\$ 2,658.00
10-inch meter	\$ 3,987.00
12-inch meter	\$ 5,313.00

Customers who are provided service under Schedules Mg-1, Ug-1, Mgt-1, or Mz-1 shall also be subject to the charges in this schedule.

Late Payment ChargeSee Schedule QC-1.

Deleted: Billing¶

¶ Same provisions as for general service.¶

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Sheet No. 8

Schedule No. Upf-1

Amendment No. 7

PRIVATE FIRE PROTECTION SERVICE - UNMETERED

This service shall consist of permanent or continuous unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, and private hydrants.

Quarterly Private Fire Protection Service Demand Charges

2-inch or smaller connection	\$ 48.00
3-inch connection	\$ 90.00
4-inch connection	\$ 150.00
6-inch connection	\$ 300.00
8-inch connection	\$ 480.00
10-inch connection	\$ 720.00
12-inch connection	\$ 1,050.00

Late Payment Charge

See Schedule OC-1.

Deleted: Billing ¶
¶ Same provisions as for general service.¶

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Sheet No.	9
Schedule No.	Mg-1
Amendment No.	7

GENERAL SERVICE – METEREDQuarterly Service Charges

5/8-inch meter	\$ 39.00
3/4-inch meter	\$ 54.00
1-inch meter	\$ 90.00
1 1/4-inch meter	\$ 135.00
1 1/2-inch meter	\$ 180.00
2-inch meter	\$ 270.00
3-inch meter	\$ 420.00
4-inch meter	\$ 600.00
6-inch meter	\$ 960.00
8-inch meter	\$ 1,500.00
10-inch meter	\$ 2,250.00
12-inch meter	\$ 3,000.00

Plus Volume Charges

First 100,000 gallons used each quarter - \$3.15 per 1,000 gallons
Next 400,000 gallons used each quarter - \$2.65 per 1,000 gallons
Over 500,000 gallons used each quarter - \$2.00 per 1,000 gallons

Late Payment ChargeSee Schedule OC-1.**Deleted: Billing**

Deleted: Bills for water service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents will be added to bills not paid within 20 days of issuance. This **ONE-TIME** 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Chapter PSC 185, Wis. Adm. Code.

Deleted: Combined Metering

Volumetric meter readings will be combined for billing if the utility for its own convenience places more than one meter on a single water service lateral. Multiple meters placed for the purpose of identifying water not discharged into the sanitary sewer are not considered for utility convenience and shall not be combined for billing. Meter readings from individually metered separate service laterals shall not be combined for billing purposes.

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Sheet No. 10

Schedule No. OC-1

Amendment No. 7

OTHER CHARGES

The following charges are applicable to all rate schedules:

Late Payment Charge

The amounts billed are payable on or before the due date stated on the bill. A late payment charge of one (1) percent per month on the outstanding balance due is applied when payments are not received in the utility's office on time. However, the monthly late payment charge is not applied to the arrearages of customers who meet the payment schedule for a deferred payment agreement.

Non-Sufficient Funds (NSF) Charge

A \$25.00 charge will be applied to the customer's account when a check rendered for utility service is returned for non-sufficient funds. This charge may not be in addition to, but may be inclusive of, other non-sufficient funds charges when the check was for payment of multiple services.

Minimum Bill

The customer shall pay a minimum bill in the amount of the quarterly service and public and/or private fire protection service charge associated with the applicable rate schedule. Such minimum charges shall begin on the date agreed to by the customer, association, or developer on the signed service agreement or the date the water is available at the location specified by the customer, which ever is later.

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Sheet No. 11

Schedule No. Ug-1

Amendment No. 7

GENERAL WATER SERVICE - UNMETERED

Where the utility cannot immediately install its water meter, service may be supplied temporarily on an unmetered basis. Such service shall be billed at the rate of \$117.75 per quarter. This rate shall be applied only to single-family residential and small commercial customers and approximates the cost of 25,000 gallons of water per quarter under Schedule Mg-1. If it is determined by the utility that usage is in excess of 25,000 gallons of water per quarter, an additional charge per Schedule Mg-1 will be made for the estimated additional usage.

Late Payment Charge

See Schedule OC-1.

Deleted: **WISCONSIN GAS COMPANY**

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Revision 0
Sheet 5

Amendment No.
Effective In All Areas Served In Wisconsin
Rate Schedule
Mg-1.1

GENERAL SERVICE - METERED

(Continued from Sheet 5)

Buildings used in the same business, located on the same parcel and served by a single lateral may have the customer's water supply piping installed to a central point so that volume can be metered in one place.

Deleted: Billing

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Sheet No. 12
Schedule No. Mgt-1
Amendment No. 7

SEASONAL/TEMPORARY AND EMERGENCY SERVICE

SEASONAL/TEMPORARY SERVICE

Seasonal customers* shall pay an annual seasonal service charge equal to four times the applicable quarterly service charge in Schedule Mg-1. Water use in any billing period shall be billed at the applicable volume rates in Schedule Mg-1 and the charge added to the annual seasonal service charge.

Further, if service has been disconnected or a meter removed, a charge under Schedule R-1 is applied at the time of reconnection or meter reinstallation.

*Seasonal customers are general service customers whose use of water is normally for recurring periods of less than a year.

EMERGENCY SERVICE

A charge for the volume of water used will be billed to the party using the water at the highest volume charge under Schedule Mg-1. A service charge, in addition to the volumetric charge, will be \$100. The Emergency Service may not exceed one month in duration except at the discretion of the utility. The water utility reserves the right to refuse Emergency Service.

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Late Payment Charge

See Schedule OC-1.

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Sheet No. 13

Schedule No. Mz-1

Amendment No. 7

BUILDING AND CONSTRUCTION WATER SERVICE

For single-family and small commercial buildings, apply the unmetered rate (Schedule Ug-1).

For large commercial, industrial, or multiple apartment buildings, a temporary metered installation shall be made and the general, metered rates (Schedule Mg-1) applied.

[Late Payment Charge](#)

[See Schedule OC-1.](#)

Deleted: **WISCONSIN GAS COMPANY**

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UTILITY Revision 0
Sheet 8

Amendment No.
Effective In All Areas Served In
Wisconsin Rate Schedule
Mpa-1

PUBLIC SERVICE

Water service supplied to municipal buildings, schools, sewer treatment plants, etc., shall be metered and the regular metered service rates applied.

Water used on an intermittent basis for flushing sewers, street sprinkling, flooding skating rinks, drinking fountains, etc., shall be metered where meters can be set to measure the service. Where it is impossible to measure the service, the company shall estimate the volume of water used based on the pressure, size of opening and period of time water is allowed to be drawn. The estimated quantity used shall be billed at the rate of \$3.320.00 per 1,000 gallons.

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Sheet No. 14

Schedule No. BW-1

Amendment No. 7

BULK WATER

All bulk water supplied from the water system through hydrants or other connections shall be metered, or at the direction of the utility, estimated. Utility personnel or a utility-approved party shall supervise the delivery of water.

Bulk water sales are:

- A. Water supplied by tank truck or from hydrant for the purpose of extinguishing fires outside the utility's immediate service area;
- B. Water supplied by tank truck or from hydrant for purposes other than extinguishing fires, such as irrigation or the filling of swimming pools; or,
- C. Water supplied from hydrants or other temporary connections for general service type applications. (Water supplied for construction purposes – see Schedule Mz-1.)

A charge for the volume of water used will be billed to the party using the water at the highest volume charge under Schedule Mg-1. A service charge, in addition to the volumetric charge, will be \$50.00. In addition, for hydrant meters that are in place for more than 30 days, the applicable service in Schedule Mg-1 will apply, prorated for the period in excess of 30 days that the meter is in place.

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The water utility may require reasonable deposits for consistent application for the temporary use of its equipment under this and other rate schedules. The deposit(s) collected will be refunded upon return of the utility's equipment. Damaged or lost equipment will be repaired or replaced at the customer's expense.

Deleted: 35

Late Payment Charge

See Schedule OC-1.

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Sheet No. 15

Schedule No. R-1

Amendment No. 7

RECONNECTION CHARGES

	<u>During Normal</u>	<u>After Normal</u>
	<u>Business Hours</u>	<u>Business Hours</u>
Valve turned on at curb stop	\$ 35.00	\$ 50.00
Reinstallation of meter, including valving at curb stop	\$ 50.00	\$ 70.00

Note: No charge for disconnection.

Normal business hours are Monday through Friday 8:00 a.m. to 5:00 p.m. excluding those days designated as legal holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, and the following water utility holidays: Good Friday, Friday after Thanksgiving, Christmas Eve Day, and New Year's Eve Day.

If the customer is reconnected within 12 months of being disconnected, upon said reconnection, the customer shall pay the applicable quarterly service charges and public and/or private fire protection service charges for the period he/she customer was disconnected.

Late Payment ChargeSee Schedule OC-1.

Deleted: During Normal
After Normal ¶

Deleted: Valving at curb
stop\$00.00 \$00.00

Deleted: Note¶
¶ No charge for disconnection.

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WISCONSIN GAS COMPANY

VOLUME 1 - WATER UTILITY

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Sheet No. 16
Schedule No. X-1
Amendment No. 7

WATER UTILITY OPERATING RULES

Privately Owned Valves and Hydrants

Privately owned water main valves and fire hydrants shall be maintained as specified in DNR regulations. Proof of maintenance as well as water flushing volumes shall be supplied to the water utility on an annual basis.

Compliance with Rules

All persons now receiving a water supply from the water utility, or who may request service in the future, shall be considered as having agreed to be bound by the rules and regulations as filed with the Public Service Commission of Wisconsin, Wisconsin Department of Natural Resources, municipal codes, and such local regulations as may be in effect that also apply to water service. The utility may refuse to connect customers or may suspend service to customers who fail to comply with the aforesaid rules, codes, and regulations.

Establishment of Service

Application for water service may be made in writing on a form furnished by the water utility. The application will contain the legal description of the property to be served, the name of the owner, the exact use to be made of the service, and the size of the service lateral and meter desired. Note particularly any special refrigeration, fire protection, or water-consuming air-conditioning equipment.

Service will be furnished only if (1) premises have a frontage on a properly platted street or public strip in which a long-life water main has been laid, or where the property owner has agreed to and complied with the provisions of the water utility's filed main extension rule, (2) the property owner has installed or agrees to install a service lateral from the curb stop to the point of use that is not less than 6 feet below the surface of an established or proposed grade and meets the water utility's specifications, and (3) the premises have adequate piping beyond the metering point.

The owner of a multi-unit dwelling has the option of being served by individual metered water service to each unit. The owner, by selecting this option, is required to provide interior plumbing and meter settings to enable individual metered service to each unit and individual disconnection without affecting service to other units. Each meter and meter connection will be treated as a separate water utility account for the purpose of the filed rules and regulations.

(Continued to Sheet 17)

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Sheet No. 17
Schedule No. X-1
Amendment No. 7

WATER UTILITY OPERATING RULES

(Continued from Sheet 16)

Establishment of Service (continued)

No division of the water service lateral to any lot or parcel of land shall be made for the extension and independent metering of the supply to an adjoining lot or parcel of land. Except for duplexes, no division of a water service lateral shall be made at the curb for separate supplies for two or more separate premises having frontage on any street or public service strip, whether owned by the same or different parties. Duplexes may be served by one lateral provided (1) individual metered service and disconnection is provided and (2) it is permitted by local ordinance.

Buildings used in the same business, located on the same parcel, and served by a single lateral may have the customer's water supply piping installed to a central point so that the volume can be metered in one place.

The water utility may withhold approval of any application where full information of the purpose of such supply is not clearly indicated and set forth by the applicant property owner.

Service Contract

The minimum service contract period shall be one year unless otherwise specified by special contract or in the applicable rate schedule. Where the water utility has disconnected service at the customer's request prior to expiration of the minimum contract period, a reconnection charge shall be made, payable in advance, when the customer requests reconnection of service. See Schedule R-1 for the applicable rate. The minimum contract period is renewed with each reconnection.

A reconnection charge shall also be required from customers whose services are disconnected (shut off at curb stop box) because of nonpayment of bills when due. See Schedule R-1 for the applicable rate.

If reconnection is requested for the same location by any member of the same household, or if a place of business, by any partner of the same business, it shall be considered as the same customer.

(Continued to Sheet 18)

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Sheet No. 18
Schedule No. X-1
Amendment No. 7

WATER UTILITY OPERATING RULES

(Continued from Sheet 17)

Billing and Payment Procedures.

Bills for water service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered. Payments received by mail will be considered as paid by the due date when the payment is received in the office on or before the due date shown on the bills. Payments may be paid at authorized pay stations. The water utility will not be responsible for payments made to unauthorized pay stations.

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A late payment charge will be applied to all rate classifications under the following conditions:

1. The charge will be applied to outstanding charges past due but no sooner than 20 days after the mailing date of the bill.
2. The amount of the charge will be as specified in the water utility service rate schedules.
3. The charge will not be waived if it was properly applied.

Volumetric meter readings will be combined for billing if the utility for its own convenience places more than one meter on a single water service lateral. Multiple meters placed for the purpose of identifying water not discharged into the sanitary sewer are not considered for utility convenience and shall not be combined for billing. This requirement does not preclude the utility from combining readings when metering configurations support such an approach. Meter readings from individually metered separate service laterals shall not be combined for billing purposes.

Temporary Metered Service, Meter, and Deposits

An applicant for temporary water service on a metered basis shall make and maintain a monetary deposit for each meter installed as security for payment for use of water and for such other charges which may arise from the use of the supply. A charge shall be made for setting the valve and furnishing and setting the meter. See Schedule BW-1 for the applicable rate.

(Continued to Sheet 19)

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Sheet No. 19
Schedule No. X-1
Amendment No. 7

WATER UTILITY OPERATING RULES

(Continued from Sheet 18)

Water for Construction

When water is requested for construction purposes or for filling tanks or other such uses, an application shall be made to the water utility, in writing, giving a statement of the amount of construction work to be done or the size of the tank to be filled, etc. Payment for the water for construction may be required in advance at the scheduled rates. The service lateral must be installed into the building before water can be used. No connection with the service lateral at the curb shall be made without special permission from the water utility. In no case will any employee of the water utility turn on water for construction work unless the contractor has obtained permission from the water utility.

Customers shall not allow contractors, masons, or other persons to take unmetered water from their premises without permission from the water utility. Any customer failing to comply with this provision may have water service discontinued and will be responsible for the cost of the estimated volume of water used.

Use of Hydrants

In cases where no other supply is available, permission may be granted by the water utility to use a hydrant. No hydrant shall be used until the proper meter and valve are installed. In no case shall any valve be installed or moved except by an employee of the water utility.

Before a valve is set, payment must be made for its setting and for the water to be used at the scheduled rates. Where applicable, see Schedule BW-1 for deposits and charges. Upon completing use of the hydrant, the customer must notify the water utility to that effect.

Refunds of Monetary Deposits

All money deposited as security for payment of charges arising from the use of temporary water service on a metered basis, or for the return of a hydrant valve and fixtures if the water is used on an unmetered basis, will be refunded to the depositor upon the termination of the use of water, the payment of all charges levied against the depositor, and the return of the utility's equipment.

Unauthorized Unmetered Water Service

The water utility retains the right to back bill a customer if it determines there is an unauthorized unmetered connection. The customer will be back billed the applicable fixed charges plus an estimate of the unmetered water.

(Continued to Sheet 20)

Deleted: In the use of a hydrant supply, the hydrant valve will be set at the proper opening by the utility when the sprinkling valve is set, and the flow of water must be regulated by means of the sprinkling valve. If the water is to be used through iron pipe connections, all such pipe installations shall have the swing joint to facilitate quick disconnection from the fire hydrant.¶

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WATER UTILITY OPERATING RULES

(Continued from Sheet 19)

Unmetered Water Connections

The customer shall notify the water utility of any and all known unmetered connections. If the water utility discovers an unmetered connection which the customer was aware of, or reasonably should have been aware of, the customer shall be responsible for any and all charges related to metering including all unmetered water usage, as estimated by the utility.

Operation of Valves and Hydrants and Unauthorized Use of Water – Penalty

Any person who shall, without authority of the water utility, allow contractors, masons, or other unauthorized persons to take water from their premises, operate any valve connected with the street or supply mains, or open any fire hydrant connected with the distribution system, except for the purpose of extinguishing fire, or who shall wantonly damage or impair the same, shall be subject to a charge as provided by the water utility under illegal use of water. Utility permission for the use of hydrants applies only to such hydrants that are designated for the specific use.

Charges for Water Wasted Due to Leaks

Where, because of some deficiency in the utility's portion of the facilities and at the request of the utility, a customer permits a stream of water to flow to prevent freezing of the service or main, the utility shall adjust the bill for the excess consumption which results.

The cost of the water lost due to leaks on customer-owned premises prior to the meter will be recovered by the water utility from the date of discovery. The water utility may disconnect service to unrepaired leaks.

Service Laterals

No water service shall be laid through any trench having cinders, rubbish, rock or gravel fill, or any other material which may cause injury to or disintegration of the service lateral, unless adequate means of protection are provided by sand filling or such other insulation as may be approved by the water utility. Service laterals passing through curb or retaining walls shall be adequately safeguarded by provision of a channel space or pipe casing not less than twice the diameter of the service connection. The space between the service lateral and channel or pipe casing shall be filled and lightly caulked with an oakum, mastic cement, or other resilient material and made impervious to moisture.

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Service Laterals (continued)

In backfilling the pipe trench, the service lateral must be protected against injury by carefully hand tamping the ground filling around the pipe. There should be at least 6 inches of ground filling over the pipe, and it should be free from hard lumps, rocks, stones or other injurious material.

All water service laterals shall be of undiminished size from the street main into the point of meter placement. Beyond the meter outlet valve, the piping shall be sized and proportioned to provide, on all floors, at all times, an equitable distribution of water supply for the greatest probable number of fixtures or appliances operating simultaneously.

Deleted: All water supplies shall be of undiminished size from the street main into the point of meter placement.

Replacement and Repair of Service Laterals

The service lateral from the main to and through the curb stop will be maintained and kept in repair and, when worn out, replaced at the expense of the water utility. The property owner shall maintain the service lateral from the curb stop to the point of use.

If an owner fails to repair a leaking or broken service lateral from curb to the point of metering or use within such time as may appear reasonable to the water utility after notification has been served on the owner by the water utility, the water will be shut off and will not be turned on again until the repairs have been completed.

Abandonment of Service

If a property owner changes the use of a property currently receiving water service such that water service will no longer be needed in the future, the water utility may require the abandonment of the water service at the water main. In such case, the property owner may be responsible for all removal and/or repair costs, including the water main and the utility portion of the water service lateral.

Thawing Frozen Service Laterals

See Wis. Admin. Code § PSC 185.88.

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WATER UTILITY OPERATING RULES

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Curb Stop Boxes

The curb stop box is the property of the water utility. The water utility is responsible for its repair and maintenance. This includes maintaining, through adjustment, the curb stop box at an appropriate grade level where no direct action by the property owner or occupant has contributed to an elevation problem. The property owner is responsible for protecting the curb stop box from situations that could obstruct access to it or unduly expose it to harm. The water utility shall not be liable for failure to locate the curb stop box and shut off the water in case of a leak on the owner's premises.

Installation of Meters

Meters will be owned, furnished, and installed by the water utility or a utility-approved contractor and are not to be disconnected or tampered with by the customer. All meters shall be so located that they shall be protected from obstructions and permit ready access for reading, inspection, and servicing, such location to be designated or approved by the water utility. All piping within the building must be supplied by the owner. Where additional meters or meter locations are desired by the owner, the owner shall be responsible for all piping.

Repairs to Meters

Meters will be repaired by the water utility, and the cost of such repairs caused by ordinary wear and tear will be borne by the utility.

Repair of any damage to a meter resulting from the carelessness of the owner of the premises, owner's agent, or tenant, or from the negligence of any one of them to properly secure and protect same, including any damage that may result from allowing a water meter to become frozen or to be damaged from the presence of hot water or steam in the meter, shall be paid for by the customer or the owner of the premises.

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WATER UTILITY OPERATING RULES

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Service Piping for Meter Settings

Where the original service piping is installed for a new metered customer, where existing service piping is changed for the customer's convenience, or where a new meter is installed for an existing unmetered customer, the owner of the premises at his/her expense shall provide a suitable location and the proper connections for the meter. The meter setting and associated plumbing shall comply with the water utility's standards. The water utility should be consulted as to the type and size of the meter setting.

Turning on Water

The water may only be turned on for a customer by an authorized employee of the water utility. Plumbers may turn the water on to test their work, but upon completion must leave the water turned off.

Failure to Read Meters

Where the water utility is unable to read a meter, the fact will be plainly indicated on the bill, and either an estimated bill will be computed or the minimum charge applied. The difference shall be adjusted when the meter is again read, that is, the bill for the succeeding billing period will be computed with the gallons or cubic feet in each block of the rate schedule doubled, and credit will be given on that bill for the amount of the bill paid the preceding period. Only in unusual cases shall more than three consecutive estimated or minimum bills be rendered.

If the meter is damaged (see Illegal Use of Water) or fails to operate, the bill will be based on the average use during the past year, unless there is some reason why the use is not normal. If the average use cannot be properly determined, the bill will be estimated by some equitable method. (After three consecutive estimated bills are rendered, the water utility reserves the right to disconnect the customer.)

The water utility may leave a meter reading form when access to a meter cannot be gained. If requested by the customer, the water utility shall provide such a form. If no form is left on the premises, or if the form is not returned in time to be processed in the billing cycle, a minimum or estimated bill may be rendered. In cases of emergency, the water utility may render minimum or estimated bills without reading meters or supplying meter reading forms to customers. Except in unusual cases, a meter reading by the customer or the water utility shall be obtained after no more than three consecutive estimated or minimum bills have been rendered.

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WATER UTILITY OPERATING RULES

(Continued from Sheet 23)

Complaint Meter Tests

The water utility shall promptly make an accuracy test without charge of any metering installation upon request of the customer if 24 months or more have elapsed since the last complaint test of the meter in the same location. If less than 24 months have elapsed, an amount equal to one-half the estimated cost of the meter test shall be paid to the water utility by the customer. Said amount shall be refunded if the test shows the meter to be over-registering by more than 2 percent. A report giving the results of such test shall be made to the customer and a complete original test record shall be kept on file in the office of the water utility. Upon request, the test shall be made in the presence of the customer during normal business hours.

Inspection of Premises

During reasonable hours, any officer or authorized employee of the water utility shall have the right of access to the premises supplied with service for the purpose of inspection or for the enforcement of the water utility's rules and regulations. Whenever appropriate, the water utility will make a systematic inspection of all unmetered water taps for the purpose of checking waste and unnecessary use of water.

See Wis. Stat. § 196.171.

Deposits for Residential Service

See Wis. Admin. Code § PSC 185.36.

Deposits for Nonresidential Service

See Wis. Admin. Code § PSC 185.361.

Deferred Payment Agreement

See Wis. Admin. Code § PSC 185.38.

Dispute Procedures

See Wis. Admin. Code § PSC 185.39.

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WATER UTILITY OPERATING RULES

(Continued from Sheet 24)

Disconnection and Refusal of Service

See Wis. Admin. Code § PSC 185.37.

The following is an example of a disconnection notice that the water utility may use to provide the required notice to customers.

DISCONNECTION NOTICE

Dear Customer:

The bill enclosed with this notice includes your current charge for water utility service and your previous unpaid balance.

You have 10 days to pay the water utility service arrears or your service is subject to disconnection.

If you fail to pay the service arrears or fail to contact us within the 10 days allowed to make reasonable deferred payment arrangement or other suitable arrangement, we will proceed with disconnection action.

To avoid the inconvenience of service interruption and an additional charge of (amount) for reconnection,, we urge you to pay the full arrears IMMEDIATELY.

If you have entered into a Deferred Payment Agreement with us and have failed to make the deferred payments you agreed to, your service will be subject to disconnection unless you pay the entire amount due within 10 days.

If you have a reason for delaying the payment, call us and explain the situation.

PLEASE CALL THIS TELEPHONE NUMBER, (telephone number), IMMEDIATELY IF:

1. You dispute the notice of delinquent account.
2. You have a question about your water utility service arrears.
3. You are unable to pay the full amount of the bill and are willing to enter into a deferred payment agreement with us.
4. There are any circumstances you think should be taken into consideration before service is discontinued.
5. Any resident is seriously ill.

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WATER UTILITY OPERATING RULES

(Continued from Sheet 25)

Disconnection and Refusal of Service (continued)

DISCONNECTION NOTICE (continued)

Illness Provision: If there is an existing medical emergency in your home and you furnish the water utility with a statement signed by either a licensed Wisconsin physician or a public health official, we will delay disconnection of service up to 21 days. The statement must identify the medical emergency and specify the period of time during which disconnection will aggravate the existing emergency.

Deferred Payment Agreements: If you are a residential customer and, for some reason, you are unable to pay the full amount of the water utility service arrears on your bill, you may contact the water utility to discuss arrangements to pay the arrears over an extended period of time.

This time payment agreement will require:

1. Payment of a reasonable amount at the time the agreement is made.
2. Payment of the remainder of the outstanding balance in monthly installments over a reasonable length of time.
3. Payment of all future water utility service bills in full by the due date.

In any situation, where you are unable to resolve billing disputes or disputes about the grounds for proposed disconnection through contacts with our water utility, you may make an appeal to the Public Service Commission of Wisconsin by calling (800) 225-7729.

(WATER UTILITY NAME)

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WATER UTILITY OPERATING RULES

(Continued from Sheet 26)

Illegal Use of Water

When the water utility has reasonable evidence that a person is obtaining water, in whole or in part, by means of devices or methods used to stop or interfere with the proper metering of the water utility service being delivered, the water utility reserves the right to estimate and present immediately a bill for unmetered service as a result of such interference, and such bill shall be payable subject to a 24-hour disconnection of service. If the water utility disconnects the service for any such reason, the water utility will reconnect the service upon the following conditions:

- A. The customer will be required to deposit with the water utility an amount sufficient to guarantee the payment of the bills for water utility service.
- B. The customer will be required to pay the water utility for any and all damages to water utility equipment resulting from such interference with the metering.
- C. The customer must further agree to comply with reasonable requirements to protect the water utility against further losses.

See Wis. Stats., §§ 98.26 and 943.20.

[Costs associated with disconnecting unmetered water will be recovered by the utility.](#)

Vacation of Premises

When premises are to be vacated, the water utility shall be notified, in writing, at once, so that it may remove the meter and shut off the supply at the curb stop. The owner of the premises shall be liable to prosecution for any damage to the water utility's property.

Repairs to Mains and Service Laterals

The water utility reserves the right to shut off the water supply in the mains temporarily to make repairs, alterations, or additions to the plant or system. When the circumstances will permit, the water utility will give notification, by newspaper publication or otherwise, of the discontinuance of the water supply. No credit will be allowed to customers for such temporary suspension of the water supply.

See Wis. Admin. Code § PSC 185.87.

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(Continued from Sheet 27)

Performance

No failure or delay in performance of an agreement for water service by the water utility shall be deemed to be a breach thereof when such a failure or delay is occasioned by or due to any: force majeure. (See Force Majeure as found in the Glossary of Terms.)

Duty of Water Utility with Respect to Safety of the Public

It shall be the duty of the water utility to see that all open ditches for water mains, hydrants, and service laterals are properly guarded to prevent accident to any person or vehicle, and at night there shall be displayed proper signal lighting to insure the safety of the public.

Handling Water Mains and Service Laterals in Excavation Trenches

Contractors must call Digger's Hotline and ensure a location is done to establish the existence and location of all water mains and service laterals as provided in Wis. Stat. § 182.0175. Where water mains or service laterals have been removed, cut, or damaged during trench excavation, the contractors must, at their own expense, cause them to be replaced or repaired at once. Contractors must not shut off the water service laterals to any customer for a period exceeding 6 hours.

Protective Devices

- A. Protective Devices in General: The owner or occupant of every premise receiving water supply shall apply and maintain suitable means of protection of the premise supply and all appliances against damage arising in any manner from the use of the water supply, variation of water pressure, or any interruption of water supply. Particularly, such owner or occupant must protect water-cooled compressors for refrigeration systems by means of high and/or low pressure safety cutout devices. There shall likewise be provided means for the prevention of the transmission of water ram or noise of operation of any valve or appliance through the piping of their own or adjacent premises.
- B. Relief Valves: On all "closed systems" (i.e., systems having a check valve, pressure regulator, reducing valve, water filter, or softener), an effective pressure relief valve shall be installed at or near the top of the hot water tank or at the hot water distribution pipe connection to the tank. No stop valve shall be placed between the hot water tank and the relief valve or on the drain pipe. See applicable plumbing codes.

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Protective Devices (continued)

- C. Air Chambers: An air chamber or approved shock absorber shall be installed at the terminus of each riser, fixture branch, or hydraulic elevator main for the prevention of undue water hammer. The air chamber shall be sized in conformance with local plumbing codes. Where possible, the air chamber should be provided at its base with a valve for water drainage and replenishment of air.

Cross-Connections

Every person owning or occupying a premise receiving utility water supply shall maintain such utility water supply free from any connection, either of a direct or of an indirect nature, with a water supply from a foreign source or of any manner of connection with any fixture or appliance whereby water from a foreign supply or the waste from any fixture, appliance, or waste or soil pipe may flow or be siphoned or pumped into the piping of the utility water system.

See Wis. Admin. Code § NR 811.09.

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Sheet No. 30
Schedule No. X-2
Amendment No. 7

RULES FOR EXTENSION OF WATER DISTRIBUTION FACILITIES

1. General Policy

Upon application by a customer for water service, the water utility, at its sole option, will extend, enlarge or modify its distribution or other facilities to provide water service when anticipated annual revenue justifies such an extension, enlargement, or modification, as further detailed in these rules for extension of water distribution facilities.

When the expenditure is not justified, the extension, enlargement, or other modification of facilities may be made by payment by the customer(s) to the water utility for that portion of the capital expenditure not economically justified by the anticipated annual revenue.

All projects costing \$2,000 or more will be reviewed for economic consideration by the water utility. The water utility shall be assured as to the financial stability of the customer and economic feasibility of any project. A suitable payment in advance, minimum monthly guarantee, deposit, or bond may be required. The water utility shall have the right to refuse to extend its facilities because either the financial stability or economic feasibility tests shall not have been satisfied. The water utility will so notify the customer and the Public Service Commission stating the reasons for such refusal.

Any distribution facilities installed to provide service not normally and regularly supplied with water shall be installed provided the customer pays the full cost to install these distribution facilities.

The water utility reserves the right to approve or disapprove the type of service applied for by the applicant(s), subject to the review of the Public Service Commission of Wisconsin.

2. Contributions

Subject to compliance with other provisions of these rules, the water utility may provide a new service or modify an existing service to the customer(s). Such service shall be furnished without charge or guarantee provided the estimated cost of construction does not exceed the estimated annual revenue by four times, or in the case of modification, by four times the estimated increase in existing annual revenue except as provided in Section 5, Modification of Existing Facilities.

If the estimated cost of new service construction exceeds four times estimated annual revenue, the customer will pay the full estimated cost of construction minus an amount equal to four times estimated annual revenue.

Deleted: 1. Definitions¶

- ¶ a. Extension is defined as any additional facilities installed by the Company to make water service available to customers not now being supplied with such services.¶
- ¶ b. Main is defined as a distribution line that serves as a common source of supply for one or more service laterals.¶
- ¶ d. Curb Stop is defined as the point of delivery at which the Company's facilities end (except metering equipment) and from where the customer(s) shall install, maintain and own all facilities. The curb stop is normally located between the curbline and outer edge of the sidewalk, or near the point of entry to the customer's property.¶
- ¶ e. Modification is defined as any change, regardless of nature, to existing Company facilities.¶
- ¶ f. Point of Delivery is defined as the customer's side of the curbstop. ¶

Deleted: 2

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RULES FOR EXTENSION OF WATER DISTRIBUTION FACILITIES

(Continued from Sheet 30)

3. Construction Costs and Revenues

Deleted: 4

The water utility will base its estimates of construction costs and annual revenues upon its experience with similar installations taking into account anticipated changes to costs or rate schedules. The water utility's estimate of the costs of an extension or modification will include right-of-way costs and all items of labor, equipment, and materials together with allowances for engineering, general office expenses, and such other incidental expenses necessary to the supplying of water service to the customer(s), including an additional charge if weather conditions dictate.

However, if a larger than normal size main is installed to insure adequate service to an area, the customer's obligation will be based on the size main required for the customer's load, but not less than 6-inch nominal size.

4. Construction Standards

Each request for new service or modification of service will require a written application agreeing to pay the contribution required, if any. Such contribution is payable in accordance with Section 2, Contributions.

The applicant(s) for new service or modification of service may select the point of delivery with the approval of the water utility. The applicant(s) will furnish, install, own, and maintain piping and equipment beyond such point, except for metering equipment.

It is necessary that the meter be located at a point most readily accessible to the water utility's distribution system. Where no distribution system has been established, the customer(s) shall request the water utility to specify an acceptable location for the metering equipment. The water utility will furnish this information in writing upon request.

The meter will be furnished by the water utility and shall be located where the piping first enters the customer's premises, unless otherwise provided in the customer's service agreement. The customer(s) shall furnish and install all necessary piping to meet the point of delivery (curb stop) and for the meter.

In addition, the customer(s) shall maintain all piping beyond the point of delivery in a manner so as to prevent system losses and to facilitate the meter's removal.

In the event a customer desires an additional meter installed for his own convenience, the customer shall be responsible for the total cost of same, including the meter.

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RULES FOR EXTENSION OF WATER DISTRIBUTION FACILITIES

(Continued from Sheet 31)

4. Construction Standards (continued)

Generally, not more than one service lateral will be installed to the same building or utilization point. The minimum size of a customer's service pipe shall be one inch (1") inside diameter and shall be of a material approved by any governmental agency having jurisdiction.

5. Modification of Existing Facilities

Deleted: 6

The water utility will replace, at no cost to the customer(s), under the provisions of these rules, existing service laterals and facilities that are of insufficient capacity to carry a customer's anticipated load when four times anticipated additional annual revenue justifies the expenditure. However, if the modification is for the customer's convenience and not for inadequacy and requires a premature retirement of any existing construction or equipment, the applicant(s) shall, in advance, pay the water utility an amount equal to:

a. The original cost, less accrued depreciation of the item(s) to be removed from service, less salvage, and plus cost of removal, if any.

Deleted: 1

b. All costs of materials, labor, and overhead associated with the installation of the new replacement facilities.

Deleted: 2

c. The cost of any related maintenance.

Deleted: 3

If such replacement affects any other customer(s), the party(s) requesting a replacement of facilities shall have obtained, in advance, the approval of such customer(s) and shall pay the cost of converting the water utility's facilities serving such customer(s).

At the request of a customer, property owner, or a representative of a group of customers or property owners, the water utility will, if deemed feasible, relocate its distribution system and service facilities provided that, in advance of construction, payment to the water utility is made for its estimated cost of making the desired relocation in addition to any charges for necessary changes and additions to remaining facilities. Any necessary changes in the customer's piping or equipment shall be borne by the customer(s).

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RULES FOR EXTENSION OF WATER DISTRIBUTION FACILITIES

(Continued from Sheet 32)

5. Modification of Existing Facilities (continued)

Deleted: 6

In the event that the water utility is ordered by a unit of government to move its distribution facilities, a new service will be installed where practicable to the existing service location without expense to the customer(s). If, in the opinion of the utility, it is impracticable to utilize the existing service lateral entrance, the utility will specify a new service location, and the expense of the necessary changes in the customer's piping and service equipment shall be borne by the customer(s).

6. Inspection Requirements

In a new service or modification of service, the contractor or person responsible for the installation of the customer's piping and associated equipment related to each type of service shall contact the appropriate governmental agency or his/her representative for approval of the new or modified service.

If, upon inspection by the water utility or appropriate governmental agency, certain installations are found to contain discrepancies, such discrepancies shall be corrected before connection of service.

7. Adjustments or Refunds

Deleted: 8

Unless otherwise provided by written agreement at the time a contribution is made, additional customer(s) connected to an extension within five years of the extension's completion date shall share equitably in the combined extension costs unless the new customer's connection costs would require an additional contribution by the original contributor(s); in which case, the facilities required to serve the additional customer(s) shall be treated as a new extension.

The right to receive refund of any contribution held hereunder shall attach to the original contributor(s). The amount refunded shall not exceed the amount contributed.

Refund = 4 x Project Yearly Revenue + Project Contribution – Project Cost

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RULES FOR EXTENSION OF WATER DISTRIBUTION FACILITIES

(Continued from Sheet 33)

8. Ownership of Extension

The title to every extension at all times is with the water utility. The utility reserves the right at all times to add additional customers to an extension and to make new extensions to an existing extension, under the provisions of these rules; without procuring the consent of any customer(s) contributing to the original construction costs and without incurring any liability for refunding contributions, except as additional customers may be added as provided for herein.

9. Customer's Responsibility for Utility's Equipment

Deleted: 10

The customer(s) shall be responsible for all damage to the water utility's equipment and for all loss resulting from interference or tampering therewith, caused by the customer(s) or his/her permittees, including compensation for consumed water not recorded upon the meter.

10. Contracts

Deleted: 11

Customers may be required to contract to take service.

11. Temporary Service

Deleted: 12

If service is extended to supply a customer(s) for less than a three (3) year period, the customer(s) shall pay the total cost of installing and removing all material and equipment necessary for the service extension, in addition to paying for water at the rates applicable. The total cost of installing and removing the service extension shall be the estimated construction cost, as defined in Section 4, Construction Standards, less the salvage value of the equipment removed, plus the cost of removing the extension.

The customer(s) shall deposit in advance with the water utility the estimated cost of installing and removing the service extension. If the deposit is greater or less than the actual cost, the difference shall be refunded to or paid by the customer(s) within thirty (30) days after service is discontinued.

In the event that the customer(s) continues to use water service for a three year or longer period at the location served, the extension will be considered to be a permanent extension.

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RULES FOR EXTENSION OF WATER DISTRIBUTION FACILITIES

(Continued from Sheet 34)

12. Modifications of Rates, Rules, and Regulations

Deleted: 13

The water utility reserves the right, in any manner by law, to modify any of its rates, rules, regulations or other provisions now or hereafter in effect. The rates, terms, conditions, and other matters agreed to in a fixed term contract shall be in harmony with the water utility's rates, rules, and regulations in effect at the time the contract is entered into, but thereafter the contract is binding upon both parties and, except as provided therein, the contract can be changed only by mutual agreement and by lawful authority having jurisdiction.

13. Financing

Deleted: 14

The water utility may, at its sole option, provide a financing program for the costs of extending water distribution facilities to new customers.

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GLOSSARY OF TERMS

ACTUAL METER READ: A reading obtained by the water utility or other party upon physical inspection of the meter or remote outside meter (ROM).

APPLICATION: Notification to the water utility by a customer of the desire for new service, service changes, or changes of size or demand of customer equipment in writing, by telephone, by facsimile, by e-mail, or by personal contact that results in the water utility processing the customer with a confirmation of his/her request. Where tariff requires application in writing, only written notification from the customer will be permissible.

CURB STOP: The point of delivery at which the water utility's facilities end (except metering equipment) and from where the customer(s) shall install, maintain, and own all facilities. The curb stop is normally located between the curb line and outer edge of the sidewalk or near the right of way line or water main easement line.

CUSTOMER REQUESTED TERMINATION: Cessation of service at the request of the customer.

DISCONNECTION: An event or action taken by the water utility to terminate or disconnect the provision of service, but does not include a customer requested termination of service.

EMERGENCY WATER SERVICE: A temporary piping connection for the purpose of providing water to a premise(s) that is without water.

EXTENSION: Any additional facilities installed by the water utility to make water service available to customers not now being supplied with such services.

FORCE MAJEURE: Any act or event reasonably beyond the control of the party (in this case the water utility) that, despite reasonable diligence on the part of the party, prevents the party from meeting one or more of its obligations.

HOLIDAYS: Legal holidays for the water utility are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Water utility (in addition to legal) holidays are Good Friday, Friday after Thanksgiving, Christmas Eve Day, and New Year's Eve Day.

MAIN: A distribution line that serves as a common source of supply for one or more service laterals.

METER: An instrument installed to measure the volume and/or rate of flow of water delivered through it.

MODIFICATION: Any change, regardless of nature, to existing water utility facilities.

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GLOSSARY OF TERMS

(Continued from Sheet 36)

PRIVATE HYDRANT: Any hydrant whose lead is connected to a private water main, private lateral, or public main where the hydrant lead is owned by the customer.

PRIVATE FIRE PROTECTION: This is fire protection for specific private customers. It provides a ready water supply for items such as building sprinkler systems. Private fire protection includes a substantial system delivery capacity that is required to provide the high volumes of water necessary to fight fires.

PUBLIC FIRE PROTECTION: This is fire protection for the general community. In addition to the fire hydrants, it includes a substantial system delivery capacity that is required to provide the high volumes of water necessary to fight fires.

PUBLIC HYDRANT: Any hydrant and lead owned by the water utility and connected to a utility owned main, whether that main is in the public right-of-way or owned by the water utility on an easement through private property.

SERVICE LATERAL: A connection from a common source of supply (main) to the curb stop.

POINT OF DELIVERY: The customer's side of the curb stop.

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